



ALERT!

HOLIDAY HOURS OF OPERATION



Our **Waterloo Service Center** will be open to receive **environmental samples** as per the following hours during the 2024 holiday season:

Monday, December 23	8:30 am to 5:00 pm
Tuesday, December 24	8:30 am to 12:00 pm (last driver will leave at Noon for Lab)
Wednesday, December 25 & Thursday, December 26	Closed
Friday, December 27	8:30 am to 5:00 pm
Monday, December 30	8:30 am to 5:00 pm
Tuesday, December 31	8:30 am to 12:00 pm (last driver will leave at Noon for Lab)
Wednesday, January 1	Closed
Regular Hours, 8:30 am to 5:00 pm resume Thursday, January 2, 2025	

ENVIRONMENTAL SAMPLES:

- There will be certain restrictions on the dates that Environmental samples for Biochemical Oxygen Demand & Microbiological testing will be accepted (from December 18, 2024 to January 2, 2025) in order to avoid conflict with the holiday closures.
- For Rush turnaround times for environmental samples please contact your Project Manager for further information. Bureau Veritas is not responsible for exceeding holding time for samples submitted outside of holiday hours and schedules.

IMPORTANT SUBMISSION DATES AND TIMES FOR ENVIRONMENTAL SAMPLES

BOD Incubation Schedule at the Mississauga Laboratory, 6740 Campobello Rd		
Samples Received	Set-Up Date	Reporting Date
December 18	December 18	December 23
December 19	December 19	December 24
December 20	December 20	December 27
December 21	December 21	December 27
December 22	December 22	December 30
December 23	December 23	December 30
December 24	December 24	December 31
December 27	December 27	January 2
December 28	December 28	January 2
December 30	December 30	January 6
December 31	December 31	January 6
Note: BOD will not be set up on December 25 & 26 and January 1		

SAMPLE SHIPPING:

Additional shipping delays can be expected this holiday season, please carefully plan your sampling and shipping. Bureau Veritas is not responsible for any courier or shipping delays.

