



ALERT!

HOLIDAY HOURS OF OPERATION

Our **St. John's Environmental** laboratory will be open to receive **environmental samples** as per the following hours during the 2024 holiday season:

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| Monday, December 23 | 9am - 5pm |
| Tuesday, December 24 | 9am - 1pm |
| Wednesday, December 25 & Thursday, December 26 | Closed |
| Friday, December 27 & Monday December 30 | 9am - 5pm |
| Tuesday, December 31 | 9am - 1pm |
| Wednesday, January 1, 2025 | Closed |
| Regular Hours, 9am – 5pm resume Thursday, January 2, 2025 | |

ENVIRONMENTAL SAMPLES:

- There will be certain restrictions on the dates that Environmental samples will be accepted in order to avoid conflict with the holiday closures – see below for details
- For Rush turnaround times for environmental samples please contact your representative for further information. Bureau Veritas is not responsible for exceeding holding time for samples submitted outside of holiday hours and schedules.

IMPORTANT SUBMISSION DATES AND TIMES FOR ENVIRONMENTAL SAMPLES

BOD/cBODs: From December 18th to December 31st, depending on actual day received, samples received may be frozen to extend holding time to avoid conflict with statutory holidays. 5-day turnaround time during this period will not be accommodated.

Total Coliform, Fecal Coliform and E. coli by MF: Will **not** be accepted on December 23rd, 24th, 30th, or 31st.

HPC, Staph, Fecal Enterococcus: Will **not** be started or processed on December 19th, 23rd, 24th, 27th, 30th, or 31st.

SAMPLE SHIPPING:

Additional shipping delays can be expected this holiday season, please carefully plan your sampling and shipping. Bureau Veritas is not responsible for any courier or shipping delays.

