



# ALERT!

## HOLIDAY HOURS OF OPERATION



Our **Grande Prairie Environmental Services Service Center** will be open to receive **environmental samples** as per the following hours during the 2024 holiday season:

|   |               |
|---|---------------|
| Monday, December 23   | 8am to 4:30pm |
| Tuesday, December 24  | 8am to 1pm    |
| Wednesday, December 25  | Closed        |
| Thursday, December 26 & Friday, December 27   | 8am to 4:30pm |
| Saturday, December 28 & Sunday December 29  | Closed        |
| Monday, December 30   | 8am to 4:30pm |
| Tuesday, December 31  | 8am to 1pm    |
| Wednesday, January 1, 2025  | Closed        |
| Thursday, January 2 and Friday, January 3   | 8am to 4:30pm |
| Regular Winter Hours, resume Monday, January 6, 2025<br>(Winter Hours are Monday to Friday 8am to 4:30pm) |               |

### ENVIRONMENTAL SAMPLES:

- There will be certain restrictions on the dates that Environmental samples will be accepted in order to avoid conflict with the holiday closures – see below for details
- For Rush turnaround times for environmental samples please contact your representative for further information. Bureau Veritas is not responsible for exceeding holding time for samples submitted outside of holiday hours and schedules.

### IMPORTANT SUBMISSION DATES AND TIMES FOR ENVIRONMENTAL SAMPLES

| Test  | December |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    | January |   |   |
|---|----------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|---------|---|---|
|   | 16       | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30 | 31 | 1       | 2 | 3 |
| Ceriodaphnia, Fathead minnow [E]                        |          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |         |   |   |
| Trout [E]   |          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |         |   |   |
| Daphnia [E]   |          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |         |   |   |
| [C]   |          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |         |   |   |
| Total Coliforms and <i>E.coli</i> , Fecal coliforms [C] |          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |         |   |   |
| HPC/SPC [C]   |          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |         |   |   |
| BOD [C]   |          |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |         |   |   |

\*Acceptance information is based on date received in analyzing lab, please schedule drop off or shipping accordingly.

[E] - Analyzing Lab = Edmonton

[C] - Analyzing Lab = Calgary

- Samples will be accepted. Only prebooked Ecotox samples will be accepted.
- Samples will not be accepted/set up.
- Only prebooked Ecotox samples will be accepted. Rush set up only.
- Samples will be frozen to extend hold time unless specifically requested they not be frozen. Please note that unfrozen samples will be run past the hold time. 5 day TAT will not be accommodated.

### SAMPLE SHIPPING:

**Additional shipping delays can be expected this holiday season, please carefully plan your sampling and shipping. Bureau Veritas is not responsible for any courier or shipping delays.**

