

RESTART YOUR BUSINESS WITH BV



HYGIENE EXCELLENCE LABEL 5 STEPS TO REBUILD EMPLOYEE AND CUSTOMER CONFIDENCE

REOPENING WITH CONFIDENCE

*5 Step Journey to rebuild trust;
reopening facilities with confidence*



1. BUILD A DETAILED HYGIENE GUIDE FOR THE PREVENTION OF COVID-19 RISK IN THE FACILITY.

- Specific guides by area and role in the facility are prepared
- Clients apply recommended guides and principles
- Develop guide in collaboration with key stakeholders as per corporate brand policies



2. CREATE COMMUNICATION/TRAINING KITS (e-LEARNING) FOR GOOD HYGIENE PRACTICES FOR ALL EMPLOYEES IN THE PROFESSION.

- BV trains employees via e-learning
- BV creates brand-specific web portal for employee training
- Employees must receive a passing grade



3. COMPLETE INITIAL AUDIT OF HYGIENE PROTOCOLS AND OPERATIONAL REQUIREMENTS INCLUDING SURFACE TESTING.

- BV will visit a predetermined number of sites in order to audit the implementation of the new Hygiene Guide
- Auditors will collect surface testing samples and BV labs publishes laboratory results to client

OR SCHEDULE NEW AUDIT ACCORDING TO CORRECTIVE ACTIONS

- Site to send evidence of correction such as documents or video



4. APPLY FOR SAFE GUARD HYGIENE EXCELLENCE LABEL.

- Each property can apply online for the Safe Guard Hygiene Excellence Label
- Publish results to brand website to build consumer and client confidence
- Access to data and reporting (photos, documentary evidence)



5. CONTINUE ONGOING AUDITING AND TESTING IN ORDER TO COMPLY WITH THE HYGIENE GUIDE AND SAFE GUARD HYGIENE EXCELLENCE LABEL.

- **Additional audits might include:** Unscheduled site visits by a Bureau Veritas auditor, scheduled site visits, mystery shopper visits



RESTART YOUR BUSINESS WITH BV...

... is a suite of solutions to meet the needs of all sectors of the economy as they reopen for business. It addresses the risks specific to all places where people live and work, by training teams effectively on hygiene good practices and checking that protective measures are properly set up and implemented.